



JOB DESCRIPTION

Updated 01.18.2016

Job Title: Patient Care Technician

Status: Non-Exempt

About The Company

Bennett Medical Services is one of the area's largest family-owned and operated home medical equipment companies. You'll find that working for us isn't like working for a national company – our family takes pride in the service we offer the community, and our mission is to support the right of every patient and employee to be treated with dignity and respect.

For over 20 years we've maintained our commitment to superior patient care, and we are excited to be offering this position to people who share our dedication. To learn more, please visit our website at www.bennettmedical.com.

Job Overview

The equipment we provide helps people live healthier, happier lives – it's our Patient Care Technicians who are directly responsible for making that happen. They bring our equipment to patients' homes, set it up, and educate the patients on its use.

Our patient care techs love to take care of people, and they take pride in becoming experts on our full range of equipment. They learn everything from setting up infants with blankets that assists liver function, to walking senior citizens through safe ways to use their oxygen. They enjoy the technical side of things, they are detail-oriented, and they go the extra mile to make sure our patients have a great experience with our company.

Patient care techs spend most of their time on the road and visiting patients, often only coming into the office at the beginning and end of their shifts. It's a great job for people who don't want to be tied down to a desk and don't need a lot of micro-management to be successful. We have high standards for patient care, and take pride in the quality of our team.

Essential Functions

- Represents the Bennett Medical family and brand with professionalism at all times
- Delivers and sets up equipment in the Bennett Medical office, patients' homes, caregivers' homes, hospitals or other points of care
- Educates patients and caregivers on the safe and proper use of the equipment prescribed by their physicians
- Accurately completes and collects all patient care documentation related to the equipment

- Helps to maintain equipment and vehicles as needed
- Rotates on-call work with team, as needed
- Performs select patient diagnostic assessments within capabilities and under appropriate supervision
- Maintains and ensures a safe environment for the department, handling and operating all necessary equipment / performing duties according to established safety standards
- Performs other duties as assigned by management

Qualifications (Education, Training and Experience)

- High school graduate required
- EMT, Paramedic, or other medical credential preferred, but not required
- Strong verbal communication skills and a great work ethic required
- Patient-oriented attitude, empathetic, with a genuine desire to help others
- Valid driver's license and clean driving record required

A standard background check and pre-employment drug screen is conducted on applicants for this position.

Physical Demands and Environment

- Medium work, with frequent lifting of up to 50 pounds of force to lift, push or pull
- Walking throughout the day, with maximum sustained duration of up to 30 minutes on tile, carpet and other surfaces
- Frequent standing, with sustained periods of up to 1 hour on tile, carpet, and other surfaces
- Frequent sitting while driving, with sustained periods of up to 2 hours, and frequent reaching with arms at low, waist, and high levels
- Frequent grasping of both hands for transfers and repositioning, requiring normal grip strength based on national averages
- Frequent stooping, bending, and twisting are required for patient care
- Constant near visual acuity to evaluate and monitor patients
- Ordinary hearing and speaking skills